

Tian Heong Chan

Assistant Professor of Information Systems & Operations Management at Goizueta Business School
Atlanta, GA, US

Biography

Tian Chan completed his PhD in Management at INSEAD Business School, Fontainebleau, France (2016). Previously he was leading technology and operations development projects at PSA International. His research interests are new product development, design management, operational innovation, service management, and empirical operations.

Areas of Expertise

Operational Innovation, Product Development, Service Management, Data Analytics, Empirical Analysis

Education

INSEAD

PhD Technology and Operations Management

Stanford University

MS Management Science and Engineering

University of California, Berkeley

BS Mechanical Engineering

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