

# **Tian Heong Chan**

**Assistant Professor of Information Systems & Operations Management at Emory University, Goizueta Business School**

Atlanta, GA, US

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## **Biography**

Tian Chan completed his PhD in Management at INSEAD Business School, Fontainebleau, France (2016). Previously he was leading technology and operations development projects at PSA International. His research interests are new product development, design management, operational innovation, service management, and empirical operations.

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## **Areas of Expertise**

Emperical Operations, Operational Innovation, Product Development, Design Management, Service Management

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## **Education**

**INSEAD**

PhD Technology and Operations Management

**Stanford University**

M.S. Management Science and Engineering

**University of California, Berkeley**

B.S. Mechanical Engineering

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