

Eli Goldstein

Senior Consultant at Customaline (Pty) Ltd

Sandton, GP, ZA

Experienced, innovative speaker on Sustaining Customer Satisfaction

Availability

Keynote, Panelist, Workshop, Corporate Training

Industry Expertise

Management Consulting, Professional Training and Coaching, Consumer Goods, Information Technology and Services, Agriculture and Farming, IT Services/Consulting, Telecommunications, Legal Services, Business Services, Media - Broadcast

Areas of Expertise

Sustainable Customer Satisfaction, Customer Experience or Relationship, Customer Information Technology

Sample Talks

Sustainable Customer Satisfaction

The role of top management in ensuring the focus of the organisation on issues relating to customer satisfaction. An executive view of the elements of People, Process, Information, Technology and Culture on ensuring an orchestrated approach to sustaining unexpected customer experience outcomes to promote sustainable customer satisfaction and loyalty.

Education

University of Pretoria

B Sc (Agric) Animal Science

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