

# **James Feldman**

**Keynote Speaker & CEO at Shift Happens!®**

Chicago, IL, US

Shift Happens is an essential tool to address change management. Explore our strategies & highly reviewed keynote speaker services.

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## **Biography**

Jim Feldman is a keynote business and motivational speaker who is not only entertaining and humorous, but also delivers valuable content, real-world examples and creative solutions that your audience can use in their business and personal lives. He teaches about Change Management (Shift Happens!), Customer Service & Innovative Problem Solving.

Jim is not only a professional speaker, but also a businessman, author and serial entrepreneur who has created and sold several businesses. Being a business owner and consultant, he deals with the same issues as your company or organization. He's not merely talking about these issues and providing tips and tricks, but also practicing them.

He customizes each presentation to meet your needs by researching your business and competition to learn your points of pain and growth opportunities. He is consistently rated the best speaker at conferences and meetings by the audience and meeting planners. He was also named one of the Top 100 Motivators of the Last 100 Years by Incentive Magazine.

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## **Availability**

Keynote, Workshop, Host/MC, Author Appearance, Corporate Training

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## **Industry Expertise**

Corporate Leadership

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## **Areas of Expertise**

Change Management, Customer Service, Innovation, Problem Solving

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## **Sample Talks**

### **Shift Happens! Thriving On Change**

One of Jim's most requested topics, Shift Happens! Thriving On Change is applicable to any size business. Jim demonstrates how to achieve better outcomes by evaluating the possibilities of new opportunities. This is a presentation that fosters a climate that is open to innovation and creativity.

<http://www.shifthappens.com/index.php/keynote-topics/change-management/>

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## **Event Appearances**

**Jim has presented at hundreds of companies, meetings, etc.**

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## **Education**

**Kansas State University**

BA English & Economics

**University of Illinois**

MBA Marketing

**IIT Kent Law School at University of Notre Dame**

Executive Development Seminars

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## **Accomplishments**

**Creator of Individual Travel Incentive Certificates**

Jim created the first Individual Travel Incentive Certificates that are now used in hotels, resorts, cruises and airlines.

**Inventor of Watchwinders.com**

Invented a new watch winder, imported and created a company

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## **Testimonials**

<http://www.shifthappens.com/index.php/about/clients/>

Many more testimonials available at <http://www.shifthappens.com/index.php/about/clients/>

**Gerri Hopkins**

It is rare to find a speaker who fits all of a meeting planner's expected qualifications. You not only fit all the qualifications, you far surpassed any expectations a meeting planner could ask for in a professional speaker.

**Karen Smith-Pilkington**

Jim Feldman is a master trainer, presenter and developer. I have had the pleasure of seeing him present 'D-A-T-I-N-G Your Customer!' on two occasions (including the Kodak Professional Sales Meeting)...Both experiences were fabulous! Jim was engaging, entertaining, thought-provoking and down-to-earth. He mixed positive energies, humorous stories, memorable insights and practical improvement approaches.

**Nancy DelBianco**

This year's event was huge success, due in large part to your time, talent and dedication in bringing an interesting and informative presentation to the attendees.

**Ron Ciolek**

Your use of personal experiences, wit and humor made for an entertaining yet relevant speech that our sales force can apply to their daily activities... You were definitely the right speaker and delivered the right message.

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