

# **Jason Dykstra**

**Conflict Management Specialist and Speaker at Absolution Mediation**

Kitchener, Canada Area, ON, CA

Conflict Resolution Specialist, Mediator, Facilitator and Coach

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## **Biography**

Jason is the guy you call when you get yourself knee-deep in conflict. He's a Conflict Management Specialist who is helping workplaces, congregations and families turn conflict situations into creative solutions.

His speciality is in relational conflicts and communication and he is a trained mediator, conflict management coach, consultant, speaker, trainer and a self-proclaimed, social media enthusiast. He's wildly passionate about people, communication tools and his wife and son.

Specialties: I specialize in relational conflict, helping workplaces, congregations and families turn conflict situations into creative solutions.

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## **Availability**

Keynote, Panelist, Workshop, Corporate Training

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## **Industry Expertise**

Alternative Dispute Resolution, Social Media, Human Resources

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## **Areas of Expertise**

Mediation, Conflict Resolution, Social Media

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## **Affiliations**

Accredited Mediator with Ontario Association for Family Mediation, Member of Alternative Dispute Resolution Institute of Ontario, Member of Association for Conflict Resolution

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## **Sample Talks**

**Conflict, Crisis, Social Media - What will you do when shit hits the fan?**

Wherever there are two or more people, conflict is not far behind. The online world is no different! We are seeing more and more "social media crises" as more and more companies embrace social media within their organizations. This can have a harmful impact on a business or cause it to flourish and build a stronger community. It's your choice. What will you do when shit hits the fan?

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## **Event Appearances**

**When Shit Hits the Fan - Managing Online Crisis**  
Tweetstock 8

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## **Education**

**University of Waterloo - Conrad Grebel College**  
Advanced Conflict Management and Mediation

**Redeemer University College**  
B.A. Psychology and English double major

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