

Jeanette Bicknell

Conflict Resolution Specialist at Principled Dispute Resolution & Consulting

Toronto, ON, CA

Less Conflict. Better Results.

Biography

I grew up in a small town in southwestern Ontario and earned a PhD in philosophy from York University in 2000. As a graduate student, I was assigned as a research assistant to a professor who was interested in the philosophical dimensions of forgiveness and reconciliation. I read up on restorative justice initiatives around the world, including South Africa's Truth and Reconciliation Commission and Australia's Stolen Children Project. I thought at the time that, should I ever want a career alternative, I would consider mediation.

After about ten years teaching philosophy (including ethics) to university students in Canada and the U.S. I decided that I did want a career alternative and my thoughts turned back to mediation. I enrolled in the Alternative Dispute Resolution Certificate Program at Atkinson College (York University) and later in their Advanced Certificate Program. Along the way, I took Family Mediation Training (Basic and Advanced) and training in Circle Processes and facilitation. I also began volunteering as a circle facilitator with Peacebuilders Canada, an organization that works with youth in the criminal justice system.

I started my company Principled Dispute Resolution & Consulting in 2010. My work has included mediating private disputes (among business partners, family members, and workplace teams), workplace restoration circles, training, and workplace assessments. I have also mediated civil disputes (condominium, personal injury, employment, and contracts).

Industry Expertise

Alternative Dispute Resolution, Education/Learning

Areas of Expertise

Dispute Resolution, Mediation, Workplace Behavior, Higher Education , Academia, Non Profit, Partnership Disputes

Education

York University

Ph.D. Philosophy

Atkinson College - York University

Certificate Alternative Dispute Resolution

Atkinson College - York University

Advanced Certificate Alternative Dispute Resolution

Accomplishments

Chartered Mediator

Canada's highest designation for dispute resolution professionals.

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