

# **Kristin Arnold**

**President at QPC Inc. - The Extraordinary Team**

Scottsdale, AZ, US

Mainstage Conversationalist and Expert on  
Teamwork

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## **Description**

Kristin J. Arnold creates collaborative conversations at the intersection of a presentation and facilitation. Regardless of the size of group, large or small, Kristin has a unique ability to engage and inspire audiences to take action.

As a high stakes meeting facilitator, teamwork trainer and keynote speaker, Kristin has worked with thousands of senior executives, project managers and team leaders in North America, challenging their traditional notions about teamwork. With over two decades of experience facilitating and training teams in the work place, she has worked with over a hundred different organizations, three hundred different teams, and presented to over a half a million people around the world.

Her most requested programs include:

- \* Keynote: Bring on the Bravo!
- \* Endnote: So What? Now What? A Call To Action (ideal to close the event and demonstrate meeting ROI)
- \* Keynote: Teamwork & Collaboration - Without the Script
- \* Keynote: Team Player or Spectator: Surefire Strategies to Get Everyone in the Game
- \* Keynote: The Extraordinary Team: Eight Hallmarks of a High Performing Team
- \* Program: The Birds: Creating Communications Connections

Kristin's™ passion for teams is reflected in her writing, speaking, facilitation and consulting. She is the author of Boring to Bravo: Proven Presentation Techniques to Engage, Involve, and Inspire Your Audiences to Action, the Extraordinary Team Series, newspaper columnist, and contributing author to myriad other team-based books such as The IAF Handbook of Group Facilitation. Her latest book, was published in August, 2011.

Kristin knows what it takes to lead, facilitate and participate on high performing teams. As one of the first female graduates of the United States Coast Guard Academy and the first woman stationed onboard a USCG Cutter, Kristin learned early on about working with others. She currently serves on the National Board of Directors for the National Speakers Association of the United States and was the National President in 2010-2011. She also served as President of the Downtown Hampton (Virginia) Development Partnership (2001-2), a nonprofit business organization attributed to turning Downtown Hampton from a quaint, sleepy town to a thriving entertainment, retail and residential center.

Kristin is on the Executive Development Faculty in the Schulich School of Business at York University in Toronto, specializing in Leadership Through Teambuilding.

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## **Availability**

Keynote, Moderator, Workshop, Author Appearance

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## Industry Expertise

Banking, Government Administration, Health Care - Services

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## Topics

Teamwork & Collaboration, Communications, Presentation Skills, High Stakes Meeting Facilitation, Panel Moderation

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## Affiliations

National Speakers Association - US, Institute of Management Consultants - US, International Association of Facilitators, Canadian Association of Professional Speakers

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## Sample Talks

### 8 Hallmarks of a High Performing Team

Teamwork is more than just holding hands and singing Kumbya. Itâ€™s about accomplishing results quickly, effectively and collaboratively.

As a high stakes meeting facilitator, Kristin Arnold shares eight hallmarks for a high performing team â€™ observable signs for when a team is firing on all cylinders. She also shares concrete, practical techniques to take your team to the next level. Kristin also works with the client to ensure key organizational messages are reinforced in a meaningful way.

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## Education

US Coast Guard Academy  
BS

St. Mary's College of California  
MBA Marketing Strategy

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## Accomplishments

### Certified Speaking Professional (CSP)

Conferred by the National Speakers Association, the CSP is the speaking profession's international measure of professional platform competence.

The CSP is a measure that Kristin is considered to be "the best of the best" through her commitment to the profession, top-notch speaking ability and a track record of professionalism and success. Only the top 10 percent of speakers earn this credential!

**Certified Management Consultant (CMC)**

Certified management consultant (CMC) is an international professional certification for management consulting professionals, awarded by institutes in 46 countries as of December 2009.

**Certified Professional Facilitator (CPF)**

Conferred by the International Association of Facilitators, the CPF is based on rigorous peer review of knowledge, experience and demonstration of skills. The IAF Certified Professional Facilitator designation indicates attainment of these core competencies. The professional facilitator designation offers clients an assurance that those who are certified are qualified to design and provide basic group facilitation services.

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