

# **Lisa Yerian, MD**

**Medical Director, Continuous Improvement Director, Hepatobiliary Pathology; Assistant Professor of Pathology at Cleveland Clinic**

Cleveland, OH, US

An expert in continuous improvement in healthcare and continuous improvement tools including business intelligence dashboards

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Lisa Yerian, MD, joined the Department of Anatomic Pathology at Cleveland Clinic in 2004 after training in gastrointestinal and liver pathology at the University of Chicago.

At Cleveland Clinic, she serves as Director of Hepatobiliary Pathology and shares a joint appointment in the Transplantation Center. She is also a member of the Gastrointestinal Pathology service and an Assistant Professor of Pathology at the Cleveland Clinic Lerner College of Medicine of Case Western Reserve University.

Board-certified in anatomic pathology, Dr. Yerian has many clinical interests, including the histologic diagnosis of liver and gastrointestinal diseases. Her specific research interests include fatty liver disease and the development of cancer in chronic hepatitis. Dr. Yerian has a longstanding commitment to pathology education and directs national courses in Liver Pathology and Gastrointestinal Pathology.

A member of several national education committees, Dr. Yerian is a frequent lecturer on continuous improvement processes and projects.

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Keynote, Moderator, Panelist, Workshop

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Health and Wellness, Health Care - Services, Health Care - Providers, Health Care - Facilities

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Leading Change and Organizational Culture, Continuous Improvement in Healthcare, Organizational Learning and Improvement, Application in Continuous Improvement Principles

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Cleveland Clinic, United States and Canadian Academy of Pathology, American Society for Clinical Pathology (ASCP), University of Notre Dame

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## **Continuous Improvement in Healthcare**

Dr. Yerian explains various continuous improvement tools including Six Sigma, Lean, FasTrac and business intelligence dashboards and how to apply them to healthcare, while retaining a philosophy of serving leadership and respect for the worker. She also outlines the basic steps for improvement and shows how to repeat and sustain them. Finally, Dr. Yerian gives myriad examples of how Cleveland Clinic has used continuous improvement tools to create major efficiencies and reduce cost.

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**The Journey Towards Excellence: Improving Quality and Creating Value at an Academic Medical Center**

UCSF LivingPRIDE Institute

**Application and Rollout of Business Reviews to Break Down Silos, Support Alignment, and Create Efficiencies in a Large Healthcare Organization**  
6th Annual Leadership Summit on PI in Healthcare

**Applying Continuous Improvement in Healthcare**  
Cleveland Clinic Academy

**How Healthcare Organizations Learn and Improve**  
USCAP Annual Meeting

**Piloting a Continuous Improvement "Model Cell"**  
New York City Health and Hospitals Corporation

**Continuous Improvement in Healthcare**  
Association for Manufacturing Excellence

**What are the Current Best Practice Models and Opportunities for Improving Efficiency (revenue/cost, work/product/time) of our Care?**  
Cleveland Clinic Health Care Quality Innovation Summit

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**University of Chicago Pritzker School of Medicine**  
MD Medicine

**University of Notre Dame**  
Bachelor Biology

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