

# **Mara Nickerson**

**Chief Knowledge Officer at Osler, Hoskin & Harcourt LLP**

Toronto, ON, CA

Chief Knowledge Officer at Osler, Hoskin & Harcourt LLP and recognized legal industry expert throughout North America.

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## **Biography**

Mara is a former practising lawyer and deeply understands the legal industry challenges and opportunities of innovation services delivery in a highly competitive environment. She can speak knowledgeably and with passion about building teams to support clients and new business opportunities through harnessing technology, adopting new working processes and implementing change management throughout a major, modern law firm.

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## **Industry Expertise**

Legal Services

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## **Areas of Expertise**

Legal Project Management, Knowledge Management, Change Management, Law Firm Transformation, Technology

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## **Affiliations**

Professional Development Consortium, Member (and past Board Member), Knowledge Management Group of the International Legal Technology Association (and past KM Steering Group member), Canadian Bar Association, Ballet Jorgen Canada, Chair

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## **Event Appearances**

**How Contract Automation is Changing the Transactional Practice**

Emerging Legal Technology Forum (Panel member)

**Supporting Lateral Attorney Integration through Knowledge Management**

ILTA Conference

**Information Governance: Concepts and Strategies**

Legaltech

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## **Education**

**Dalhousie University**

LL.B

**Dalhousie University**  
**MBA**

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## **Accomplishments**

**Frequent panellist at numerous Canadian and US conferences and special events**  
Regular contributor to media stories in legal and business platforms

**Finalist for International Legal Technology Association (ILTA) Award**  
Finalist for ILTA Knowledge Management Peer Group Award (August 2015)

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