

Monica Jolles

Assistant Professor of Social Work Dept. of Social Change and Innovation at USC Suzanne Dworak-Peck School of Social Work

Los Angeles, CA, US

Monica Perez Jolles examines access and implementation of innovative health delivery arrangements designed to address health disparities.

Biography

MÓNICA PÉREZ JOLLES who is an affiliate with USC's The Gehr Family Center for Health Systems Science and a research fellow at the Cecil G. Sheps Center for Health Services Research at the University of North Carolina at Chapel Hill, joined the USC Suzanne Dworak-Peck School of Social Work in 2016. Dr. Mónica Pérez Jolles is a health services researcher with expertise in econometrics and mixed methodology as well as community-based participatory research. Her research focuses on: a) evaluating complex interventions and developing tools to increase the capacity of health and human service settings to implement these interventions, particularly patient/family-centered coordinated care, and b) testing culturally designed patient activation and shared decision making interventions in primary care settings.

Dr. Pérez Jolles has experience collaborating in two pragmatic trials recruiting hard-to-reach minority populations as well as leading secondary data analyses using national surveys such as the Medical Expenditures Panel Data (MEPS) and the National Survey of Private Child and Family Serving Agencies (NSPCFSA). More specifically, projects include a PCORI-funded Eugene Engagement Award developing a toolkit to increase the capacity of behavioral health care providers to engage in patient-centered outcomes (PCOR) research. She was also a Co-Investigator in a recently completed PCORI-funded randomized CER study aimed at increasing parent activation skills for Latino parents with children in need of mental health services. Last, Dr. Pérez Jolles has investigated the organizational and managerial context of health and human service agencies as they relate to how they innovate and deliver evidence-based services to underserved families, including mental health. She has disseminated her research through 16 peer reviewed scientific publications addressing the individual, provider and organizational aspects of health care services and through national and international conference presentations

Areas of Expertise

Patient-Centered Medical Home Care, Social Policy, Organization/Workplace, Behavioral Patient-Centered Care, Complex Health Interventions' Implementation Science

Education

The University of North Carolina at Chapel Hill
Ph.D.

North Carolina Central University
M.A.

Santo Tomas University

B.A.

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