

Robert Wyllie, MD

Chief Medical Operations Officer at Cleveland Clinic

Cleveland, OH, US

Inspires leaders to use business intelligence and continuous improvement tools to boost operational efficiencies and drive down costs

Robert Wyllie, MD, is Chief of Medical Operations at Cleveland Clinic since 2011. In this position he is responsible for the activities of a variety of units including Business Intelligence, Pharmacy, Continuous Improvement, Hospital Throughput, Surgical Operations, and Critical Care Transport. Dr. Wyllie also oversees the operations of Service Line Performance Management, driving down the cost of health care while improving quality and enhancing patient experience.

Before Cleveland Clinic's President and CEO, Dr. Delos Cosgrove, brought him onto his Executive Team, Dr. Wyllie was Chief of Cleveland Clinic Children's Hospital, Chairman of the Pediatric Institute, and the first holder of the Calabrese Endowed Chair in Pediatrics. During his five years in the position, Dr. Wyllie recruited 160 physicians and tripled the number of pediatricians and pediatric subspecialists at Cleveland Clinic. Under his leadership, every pediatric specialty became ranked nationally by US News & World Report, and Cleveland Clinic's became the highest rated Children's Hospital in northern Ohio. He built a system for pediatric care across northeast Ohio, with three level 3 neonatal intensive care units staffed 24/7 by pediatric neonatologists and community hospitals staffed at all times by on-site pediatricians. Under Dr. Wyllie's leadership, Cleveland Clinic's Children's Hospital grew to be the largest provider of pediatric services in northeast Ohio.

Dr. Wyllie is also a world renowned pediatric gastroenterologist with subspecialty interest in inflammatory bowel disease and complex endoscopic procedures. He is Board Certified in Pediatrics and Pediatric Gastroenterology and Nutrition, and has been repeatedly named among Castle Connolly's America's Top Doctors, Best Doctors in America, and Consumers' Checkbook Guide to Top Doctors. Other prominent roles at Cleveland Clinic include Member of the Board of Governors, Vice Chair of the Office of Professional Staff Affairs, and Past President of the Professional Staff.

Keynote, Moderator, Panelist, Workshop

Health and Wellness, Health Care - Services, Health Care - Providers, Health Care - Facilities

Continuous Improvement, Cost Reduction, Service Line Performance Management, Length of Stay Initiatives, Operating Room Management, Efficiency in Health Care, Medical Operations

Cleveland Clinic, HBS Managing Healthcare Delivery 2009, Forum for Healthcare Strategists, Harvard Business School (HBS) Executive Education, SOA and BPM – The Business Executive's Perspective

Medical Operations

Dr. Wyllie shows audiences how we identify opportunities to increase efficiency, lower costs and improve clinical outcomes through the use of data and dashboards, and the impacts these projects have had on our system. He shares examples of success in improving clinical care while removing operational waste, and looks at the future of data analysis and predictive modeling in a new age of healthcare.

CMO Officer Presentation

East Coast CMO Executive Summit

Business Intelligence Tools for Hospital and Medical Operations

Cleveland Clinic Executive Visitors Program Speaker

Cleveland Clinic Medical Operations

Cleveland Clinic Executive Visitors Program Speaker

Podcaster

Annual World HealthCare Congress Presenter & Podcaster

Revolutionizing the Clinical Enterprise for Patien-Centered, Connected Care

10th Anniversary World Health Care Congress (WHCC)

Indiana University School of Medicine

MD Medicine

Indiana University Bloomington

BA Biological Science

Holly Gately

“Dr. Wyllie is an engaging and inspiring presenter...sharp, approachable, and enlightening! His ability to distill complex information and ideas in a comprehensive and actionable manner is second to none.

Dr. Wyllie can compliment multiple panel perspectives seamlessly. Such a versatile, bright, and enlightening executive...a true gem! I look forward to the opportunity to work with him again.”

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