

# Stephanie Hein

**Department Head, Hospitality Leadership at Missouri State University**

Springfield, MO, US

Dr. Hein has published in the areas of curriculum development and review, food service operations and hospitality financial analysis.

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## Description

Dr. Stephanie Hein is the Department Head of Hospitality Leadership at Missouri State University. She has published in the areas of curriculum development and review, student recruitment and learning, hospitality financial analysis and food service operations, and has made numerous presentations to professional and educational organizations.

She serves as the elected Treasurer for the International Council on Hotel, Restaurant and Institutional Education (ICHRIE), an elected Board Member for the Association of Hospitality Financial Management Education (AHFME) and was appointed by the mayor to serve on Springfield's Convention and Visitors Bureau Board of Directors.

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## Industry Expertise

Education/Learning, Hospitality, Food and Beverages, Research

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## Topics

Hospitality Change Management & Leadership, Financial Performance in Hospitality Operations, Student Recruitment and Learning, Financial Analysis, Hospitality Leadership, Food Service Operations, Restaurant Operations, Tourism

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## Affiliations

International Council on Hotel Restaurant and Institutional Education : Treasurer, Association of Hospitality Financial Management Educators : Board of Directors, Rotary International : Board of Directors Public Relations

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## Education

**University of Missouri-Columbia**

Ed.D. Educational Leadership and Policy Analysis

**Missouri State University**

M.B.A. Management

**Missouri State University**

B.S. Hospitality and Restaurant Administration

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## **Accomplishments**

**Springfield's™ Twenty Most Influential Women of 2014**  
2014  
Springfield Business Journal

**Faculty Excellence in Service**  
2012  
Missouri State University, College of Natural and Applied Sciences

**Provost's™ Academic Leaders Program**  
2009  
Missouri State University

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