

Stephanie Hein

Department Head, Hospitality Leadership at Missouri State University

Springfield, MO, US

Dr. Hein has published in the areas of curriculum development and review, food service operations and hospitality financial analysis.

Biography

Dr. Stephanie Hein is the Department Head of Hospitality Leadership at Missouri State University. She has published in the areas of curriculum development and review, student recruitment and learning, hospitality financial analysis and food service operations, and has made numerous presentations to professional and educational organizations.

She serves as the elected Treasurer for the International Council on Hotel, Restaurant and Institutional Education (ICHRIE), an elected Board Member for the Association of Hospitality Financial Management Education (AHFME) and was appointed by the mayor to serve on Springfield's Convention and Visitors Bureau Board of Directors.

Industry Expertise

Education/Learning, Hospitality, Food and Beverages, Research

Areas of Expertise

Hospitality Change Management & Leadership, Financial Performance in Hospitality Operations, Student Recruitment and Learning, Financial Analysis, Hospitality Leadership, Food Service Operations, Restaurant Operations, Tourism

Affiliations

International Council on Hotel Restaurant and Institutional Education : Treasurer, Association of Hospitality Financial Management Educators : Board of Directors, Rotary International : Board of Directors Public Relations

Education

University of Missouri-Columbia

Ed.D. Educational Leadership and Policy Analysis

Missouri State University

M.B.A. Management

Missouri State University

B.S. Hospitality and Restaurant Administration

Accomplishments

Springfield's Twenty Most Influential Women of 2014

2014

Springfield Business Journal

Faculty Excellence in Service

2012

Missouri State University, College of Natural and Applied Sciences

Provost's Academic Leaders Program

2009

Missouri State University

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